



February 2005

Dear Subaru Dealer:

Subaru of America, Inc. has initiated a voluntary Service Program to reprogram the Transmission Control Module (TCM) on certain 2005 MY Outback vehicles with H6 engine and 5EAT transmission. Affected vehicles are equipped with an electronically controlled automatic transmission with "Sport" and "Manual" mode features. The "Manual" mode feature allows the driver to manually select the desired transmission gear. The current TCM software will not shift the transmission out of the manually selected gear, regardless of engine speed or conditions, until the driver manually selects a new gear. This may result in the engine operating near over-revving speed which could cause the engine oil to overheat. Continuing to operate the vehicle under these conditions may cause engine damage.

The WWV-06 Service Program will involve reprogramming the TCM with new software that will allow the transmission to up-shift automatically when in the "manual" mode and when the engine RPM and/or vehicle speed exceeds a certain threshold. Please refer to the WWV-06 campaign bulletin for additional information concerning identification of affected vehicles, repair and claim submission procedures. The Campaign Bulletin is available on [Techinfo.Subaru.com](http://Techinfo.Subaru.com) and can be accessed via Subarunet by clicking "Service" on the left menu, then select "STIS".

During the week of February 28th, dealers will be sent the following:

- One Select Monitor TCM Reprogramming Cartridge
- One copy of the campaign bulletin. An electronic version of the bulletin is available on [Techinfo.subaru.com](http://Techinfo.subaru.com).
- Dealer affected VIN list
- Supply of Campaign Completion labels
- Supply of Owner's Manual supplement pages for vehicles in dealer inventory. Vehicle owners will receive a copy of the Owner's Manual supplement page with their notification letter

Subaru will notify all owners of affected vehicles by first class mail on or about March 4, 2005. A copy of the owner letter can be found at the end of the campaign bulletin.

Please perform this Service Program to all vehicles in dealer inventory prior to sale. Please remember to place a copy of the Owner's Manual supplement page into the vehicle's Owner's Manual.

Thank you for your cooperation in this matter.

Subaru of America, Inc.